


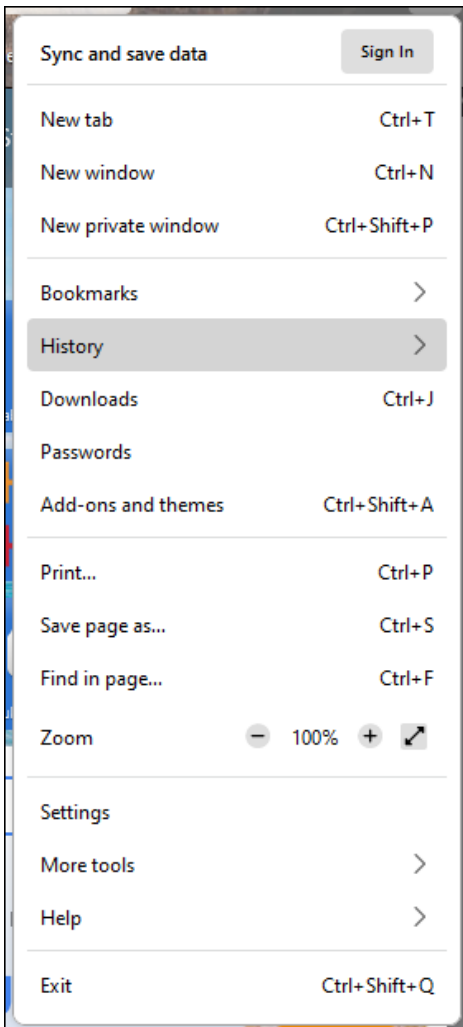
DukeHub

***NOTE Apple/MAC users- - It is imperative that you Quit the browser and not just shut the window for the changes to take effect.**

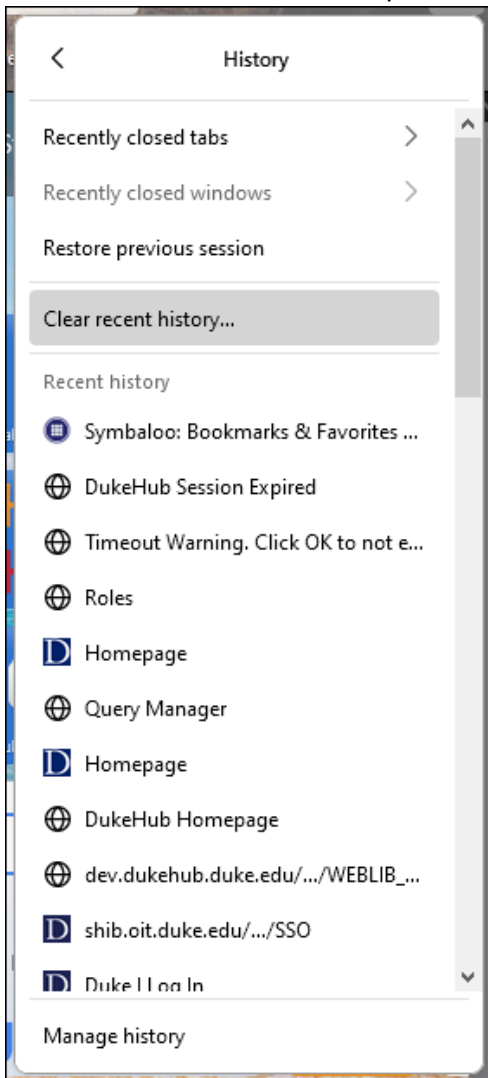
****NOTE** Even after clearing the cache/history for the browsers using the steps below, we have found that some users are still experiencing login issues. Verify your University VPN (<https://oit.duke.edu/what-we-do/services/vpn>) to help resolve the security/permissions connection.

Mozilla Firefox

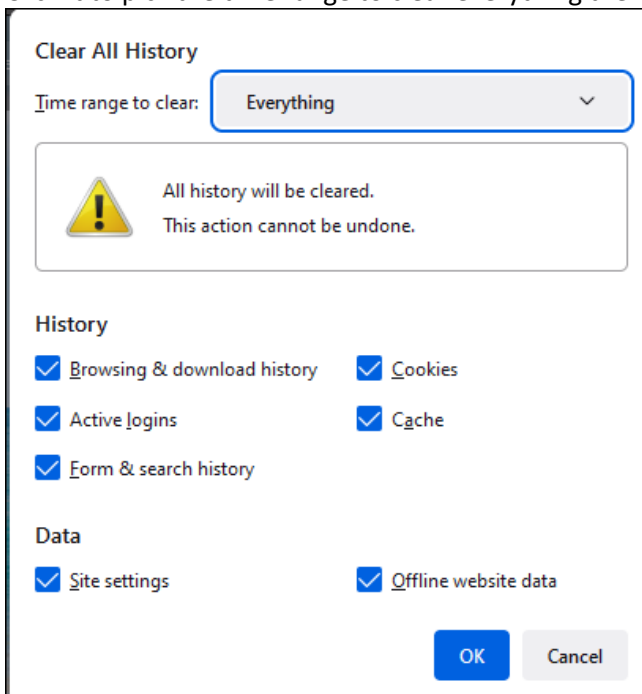
Go to the three lines menu option () in the upper right of the toolbar
Then select 'History' in the menu list:



Then select 'Clear Recent History':

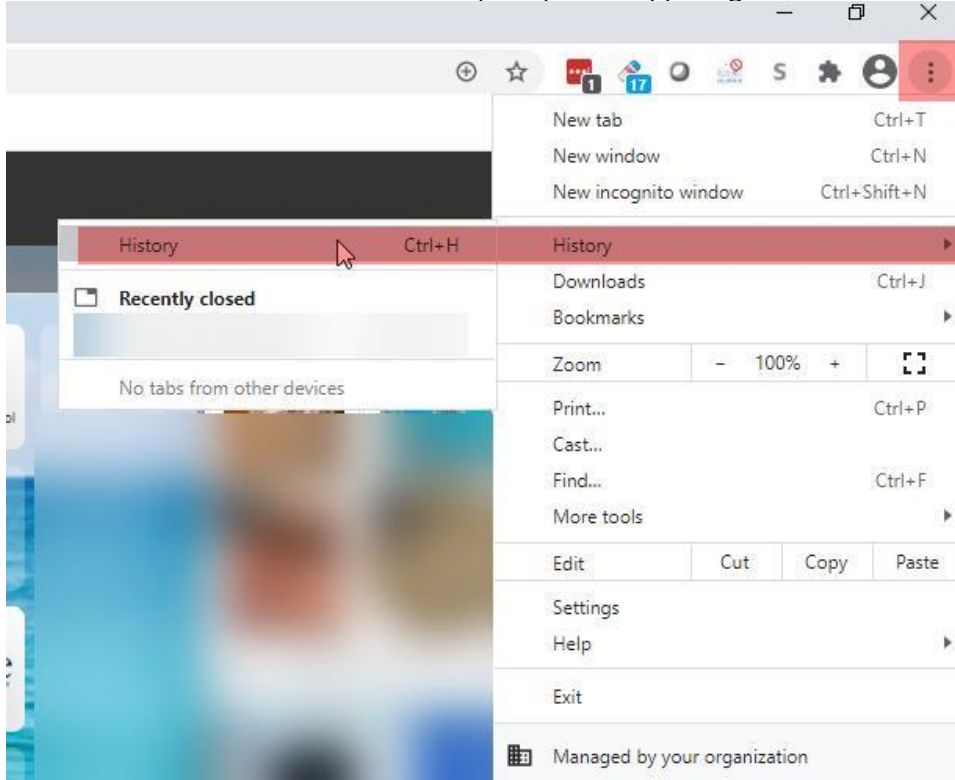


Click it to pick the time range to clear everything then click OK:

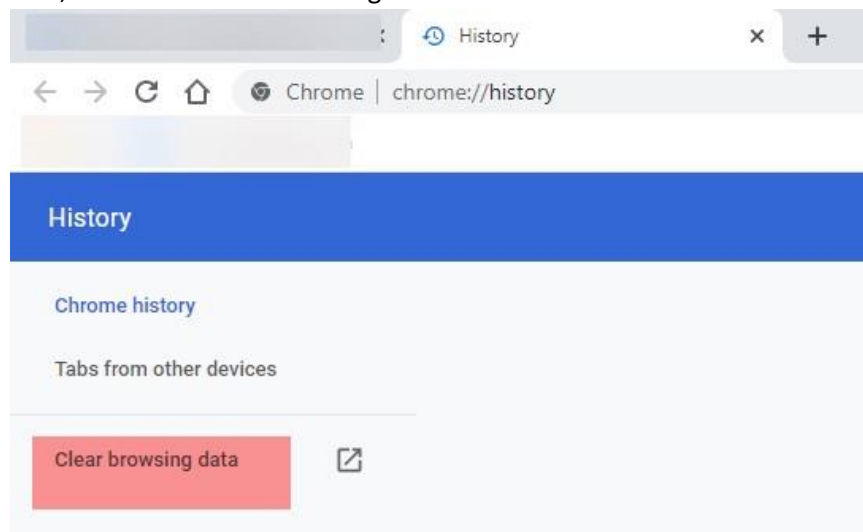


Google Chrome

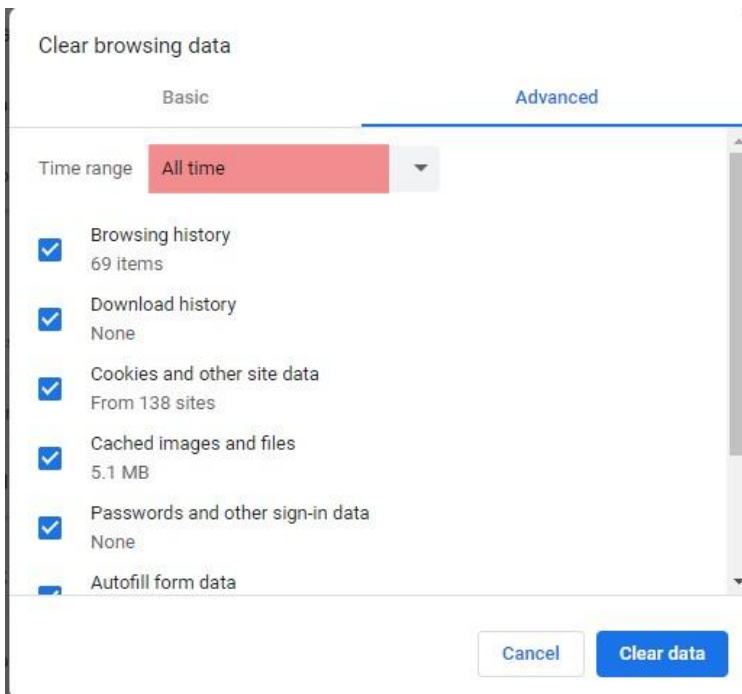
Go to the three vertical dot menu item () in the upper right of the toolbar and select History>History



Next, select the 'Clear browsing data' button:

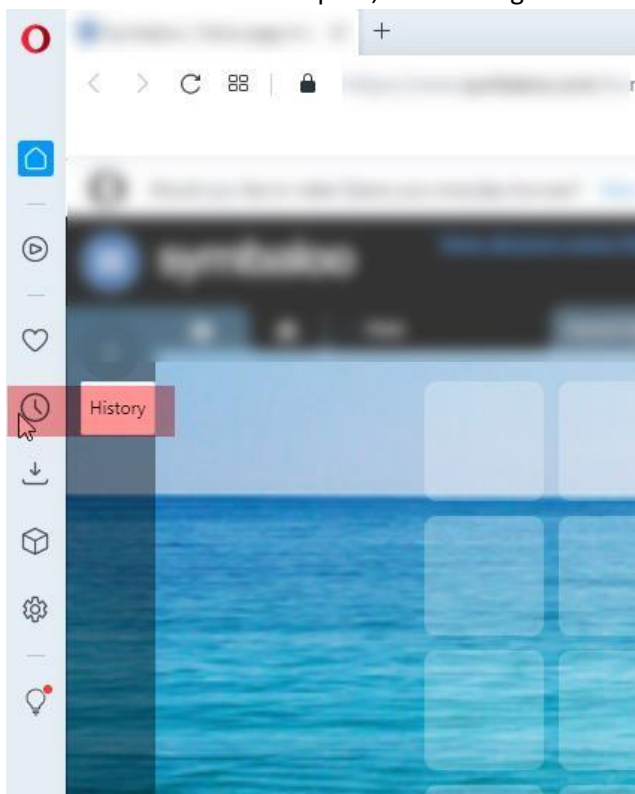


Select 'All time' for the time range, and then the clear data button:

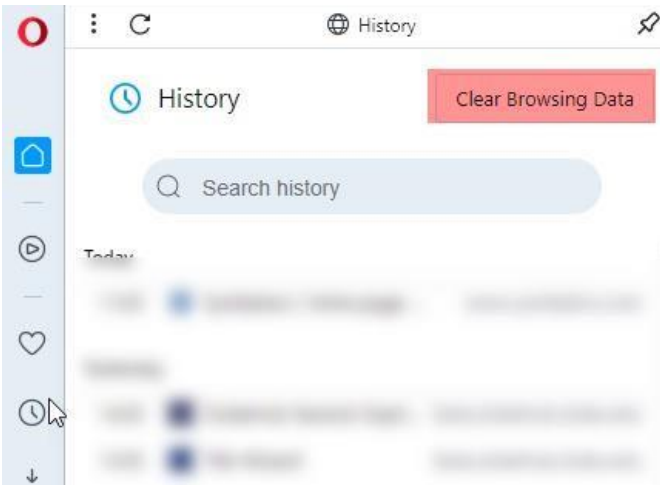


Opera

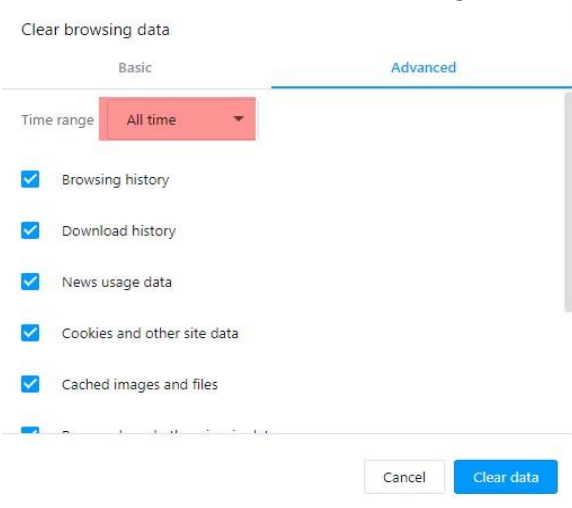
Under the main menu in Opera, in the navigation bar on the left, click the clock icon (🕒) to enter History:




Then select the 'Clear Browsing Data' button:

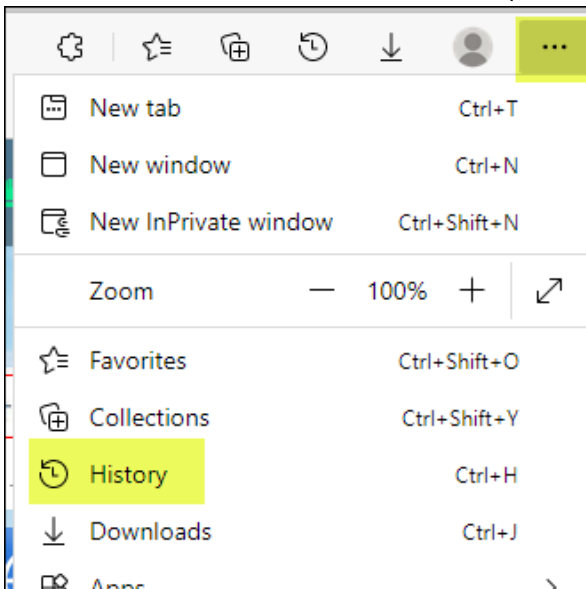


And then select the 'All time' time range, then click the 'Clear data' button at the bottom:

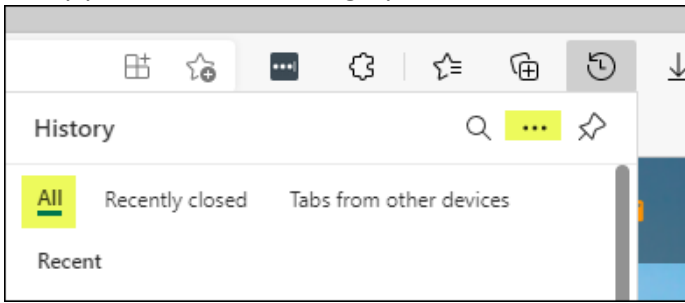


Microsoft Edge

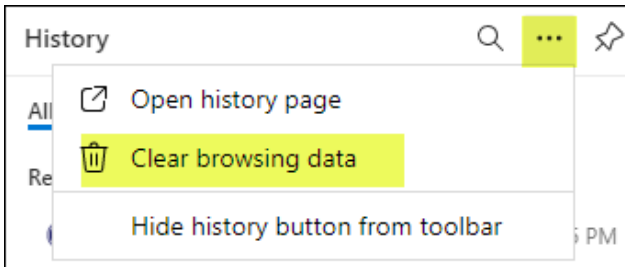
Go to the three horizontal dot menu item () in Microsoft Edge and select History:



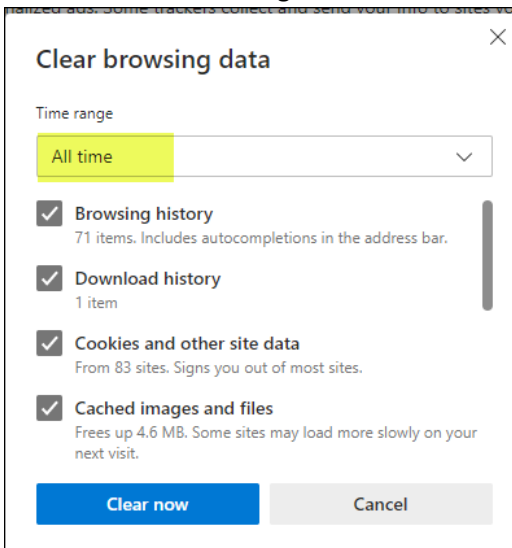
Verify you're in the 'All' category:



and then select the three dots Clear browsing data button:

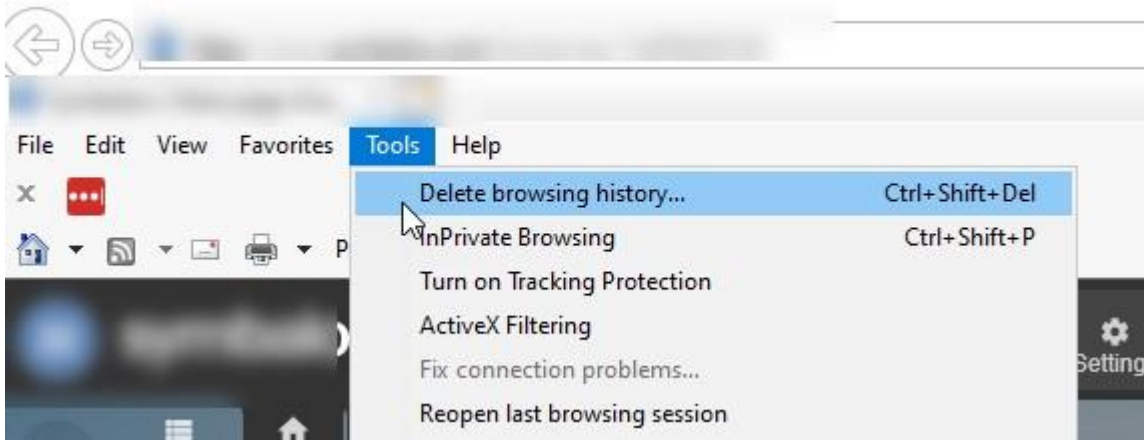


Then clear the browsing data in the 'All time' time range and then select the 'Clear now' button at the bottom:

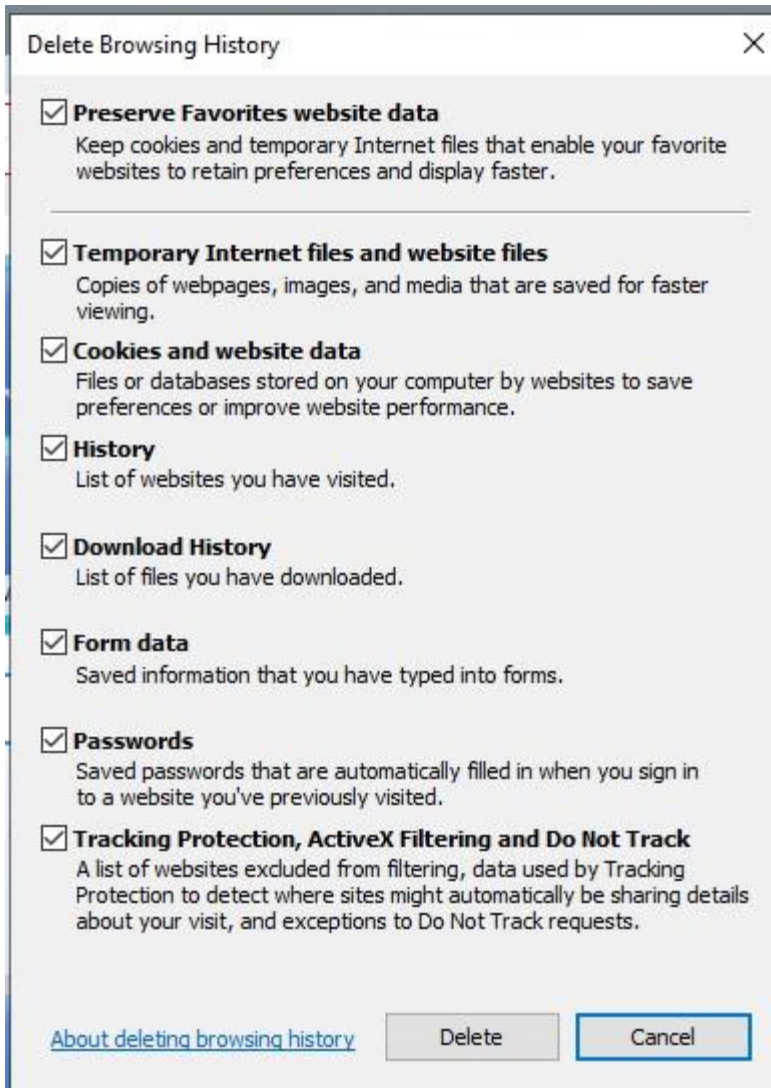


Internet Explorer

Go to the Tools menu item in the menu bar, then the 'Delete browsing history' item:

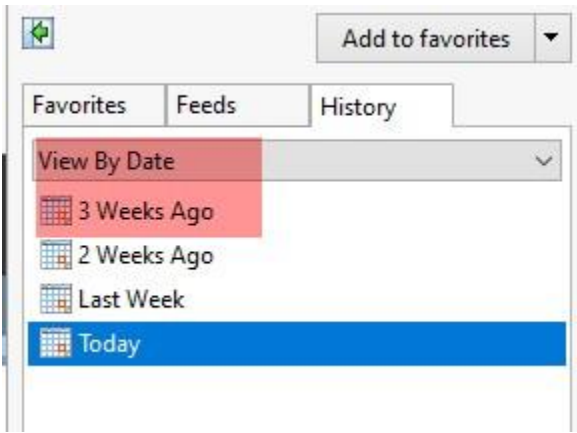


Verify that all boxes are checked, then select the 'Delete' button:



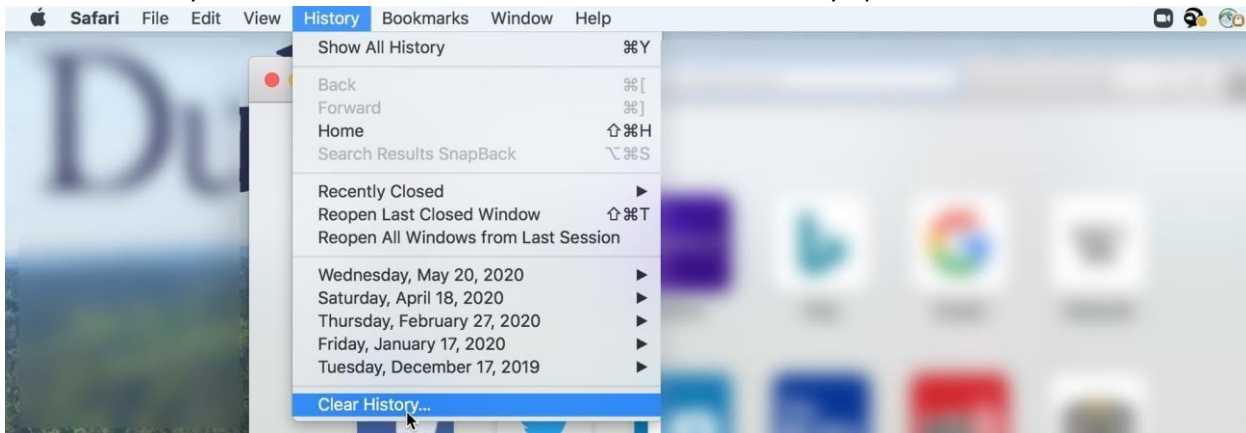
You also have the option to get rid of your browsing history using the Favorites Menu.

Click the star icon (★) on the top right in the tool bar and then select the History tab. There, you can see websites you visited on specific dates (Today, Last Week, 3 Weeks Ago, etc.) Right-click to delete everything from a specific time period.



Safari

Go to the History menu in the toolbar and then select the Clear History option:



Then in the pop-up, pick the 'all history' timeframe and then click the 'Clear History' button:

