

Excel 2013 may behave differently relative to downloading a spreadsheet in PeopleSoft

Cause

It is actually unrelated to PS, but is an issue with an internet setting in Excel that must have been affected by the most recent security update

Resolution

in order to avoid the issue with Excel spreadsheets not opening or opening as a blank page, users should launch Excel on their computers and open a blank spreadsheet, then go to File->Options-> Trust Center-> Trust Center Settings-> Protected View, and uncheck "Enable Protected View for files Originating from the Internet."

