Agenda

- Brief Overview of the DukeHub 2.0 Project
- Update on the DukeHub 2.0 Pilot Program for Students
- Next Steps
- Demo of DukeHub 2.0
- Questions and Answers
The system behind DukeHub is Oracle’s PeopleSoft - Campus Solutions (CS)

CS is an on premise (hosted by Duke) solution that is more than 20 years old

Like most student information systems, the future for Oracle is a cloud solution

No major system improvements are expected for the remaining life of CS, which puts the burden on schools to upgrade and/or customize the product until the (inevitable) move to cloud
Deciding on the immediate future

- The current cloud solutions are not ready for Duke – and Duke is not ready for a cloud solution

- In order to improve our user experience for students, we had two options
  - Continue to build out DukeHub using the technology for the original implementation
  - Choose a third party solution that would provide the design and development options that fit Duke’s needs

- After several months of research, demos, and internal discussions, the decision was to go with HighPoint’s Campus Experience (CX)
Why HighPoint?

- Already had an established relationship with the vendor
  - HighPoint Mobile
  - Schedule Builder

- HighPoint’s products are all “on premise,” which means the tools reside within PeopleSoft
  - This model allows for real-time transactions within the existing security of PeopleSoft/DukeHub
  - Uses all existing configuration and setup within PeopleSoft (i.e., business rules), thus simplifying the implementation
  - Provides level of control over the product including ability to customize to better fit Duke’s needs

- Opportunity to be a development and design partner for Campus Experience (CX) and Degree Planner (DP)
Highlights of Student Pilot Program (so far)

- Kickoff meetings with 200+ students who applied for pilot program occurred on September 30th and October 1st

- Students in pilot program were provided access on Thursday, October 17th at 2:38pm

- Participation has been great and extremely helpful. As of today, there have already been more than 100 comments submitted

- As a result of less than a week of feedback from students:
  - Changed the search parameters in class search (subject is no longer required to do a search)
  - Three development tickets submitted to HighPoint
  - Utilizing feedback to develop a SISS and student developed FAQ
10/29/2019 6-8:00 PM       Senior registration for pilot
10/31/2019 7:00 AM        Senior registration window opens
10/31/2019 8-10:00 AM, 4-6:00 PM Junior registration for pilot

11/1/2019 7:00 AM         Junior registration window opens
11/4/2019 6-8:00 PM        Sophomore registration for pilot
11/5/2019 7:00 AM         Sophomore registration window opens
11/7/2019 6-8:00 PM        Freshman registration for pilot
11/8/2019 7:00 AM         Freshman registration window opens
Pilot programs for DukeHub 2.0

- Upcoming Pilot Programs:
  - **Advisors** – Academic Advising Center and other Deans and Advisors (15-20 advisors) to have early access to DukeHub 2.0 starting in October/November
  - **Staff** – beginning a series of focus groups to gather requirements for move to new navigation beginning in October/November
  - **Faculty** – small group of 15-20 faculty to use DukeHub 2.0 to grade courses for Fall 2019
Demo of DukeHub 2.0

- Demonstration of the current version of DukeHub 2.0
- By Kathie Carley, Sr. Business Systems Analyst, SISS