Instructions for Remote Desktop App for Mac
Technical requirements: Operating systems Mac OS 10.9, 10.10, 10.11 and 10.12

- Install Microsoft Remote Desktop App from the Apple App Store
- Once installed, launch the app from the Applications folder on your Mac.
- Click on the Remote Resources Button

- Enter the following information in the resulting window:
  - URL: [https://siss-imnra-pap1.win.duke.edu/RDWeb/Feed/webfeed.aspx](https://siss-imnra-pap1.win.duke.edu/RDWeb/Feed/webfeed.aspx)
  - User name: win.duke.edu\NetID
  - Password: Your NetID password
• You should now see the Perceptive Content Remote App in your Remote Resources
• Double Click to Launch this. It will show a temporary Windows Login window and then the Perceptive Content application will launch.